

# Bungalows Regulations Relax-Nat



**The arrival time** is from 6pm to 9pm.

**The departure time** is before 12pm.

The total amount of the stay must be paid at the time of check-in.

The occupants of the bungalows will follow at all times the Internal Rules and general rules of coexistence of the campsite.

The bungalow can only be occupied once the payment has been formalized and the accommodation number has been specified.

The accommodations are designed for a specific number of people. In no case may this number be exceeded (including children).

Only people previously registered at reception are allowed to stay in the bungalow.

Upon arrival, the accommodation will be clean, so upon departure you must leave it the same. On the day of departure, the accommodation will be checked to check its condition.

The installation of tents within the bungalow plot is not allowed.

The bungalows do not have a TV, no antenna, no air conditioning.

## Bed linen

The bungalows do not have bed linen or towels, but they do have pillows and blankets.

The campsite offers the possibility of renting sheets and towels.

## Visits

If during your stay you receive visits, these will be considered as camping visits and they will have to pay the corresponding fee.

All visits must go through reception before entering the campsite.

## Pets

**NOT allowed:** Tonga, Nemo and Morea

**Pets allowed:** Ibiza and Campeco (always respecting the domestic animal regulations of the campsite's Internal Rules).

If the client brings a pet in a bungalow, they must always notify at the time of booking, since we only have a few bungalows in particular where we allow pets.

Clients who bring pets must leave a deposit of 100 euros (card or cash) that will be returned on the day of departure after checking the condition of the bungalow. It will be returned in cash.

## **Bookings**

At the time of booking, the name, surname and date of birth of all the people who will occupy the bungalow must be informed.

When the payment of the reservation is made, it must be indicated with the name, surname and reservation number of the holder.

In the case of not receiving the payment on account within the indicated period, the pre-reservation will be cancelled.

Specific accommodation cannot be reserved or guaranteed. This will be assigned by the Management according to availability. The campsite reserves the right to change the accommodation for an equivalent one.

The rate includes one vehicle per accommodation. A second vehicle has an additional cost of parking fee and must be parked in the large parking lot.

In the event of any damage to the facilities or accommodation due to misuse by the client, the amount of the damage must be paid at reception.

In the event that the arrival is later or the departure earlier than contracted, the money will not be returned.

The campsite will keep the accommodation reservation until 10pm on the contracted arrival day. If the reserved accommodation is not occupied before that time without prior written notice ([info@campingrelaxnat.com](mailto:info@campingrelaxnat.com)), the reservation will be automatically cancelled.

Roqué S.L. responds only to the payment on account if an error on the part of the campsite or unforeseen causes prevents the reservation.

The campsite is not responsible for any information that has not been confirmed in writing, especially the sending of the booking confirmation.

Cancellations and / or modifications must be communicated in writing in the aforementioned e-mail.

## **Accommodation cancellation conditions**

The cancellation made **within** 10 days prior to the arrival date results in the total loss of the payment on account.

The cancellation made **before** 10 days prior to the arrival date gives rise to the refund of the payment on account less 10 euros that are discounted as bank charges.